

Mr. Ernesto Sanchez, Plant Manager (left) and Mr. Hugo Cervera, Quality Assurance Manager, Jabil Circuit de Mexico - Guadalajara



www.tuvamerica.com



America

**Choose certainty.
Add value.**

TÜV Synergy: Knowledge, Flexibility and Cost Savings - All with One Registrar

In 2004, Jabil Circuit's Mexico location, Jabil Circuit de Mexico, had certified their Guadalajara, Mexico location, a 363,000-square foot facility, to ISO 14001. In 2005, they were due for a surveillance audit for ISO 14001, but were also considering implementing ISO 9001 and ISO 13485 standards. In March 2005, after a thorough preliminary meeting to review records and overall management processes, TÜV SÜD America was selected to conduct Jabil Circuit de Mexico's Guadalajara facility's surveillance audit for ISO 14001 and certification audits for ISO 9001 and ISO 13485.

The Situation:

"The main advantage in selecting TÜV SÜD America as our Registrar of choice was their ability to combine three audits into one, saving Jabil both time and money," commented Hugo Cervera, Quality Assurance Manager, Jabil Circuit de Mexico. He added, "The strongest differentiators between TÜV SÜD versus other Registrars was their knowledge, flexibility and ability to see beyond an EMS approach. TÜV SÜD's philosophy was in line with our own, which is to drive excellence. They carefully examined our organization's longer-term goals, and together with their Audit team's constructive observations, they were able to highlight areas for improvement in our management systems approach - areas where ISO 9001 and ISO 13485 could improve upon our overall day-to-day operations. Conveniently, instead of having to look for separate Registrars for certification to each standard, TÜV SÜD America was able to conduct one audit versus three audits for all the certifications we wanted to implement as an organization.

Finally, on all levels, TÜV SÜD's Audit Team was professional and knowledgeable. Gurdeep Mahal, Cesar Garzar and Javier Nino, Lead Auditors, TÜV SÜD Management Service, were extremely flexible with logistics before, during and post audit. Their insightful approach added value to the audit experience in that their comments gave us a starting point for immediate priorities, analysis and continual improvement," concluded Mr. Cervera.

Multiple Certifications Available Through TÜV SÜD America:

About ISO 9001

In 1987, respected industry representatives from around the globe assisted the International Organization for Standardization (ISO) in developing the ISO 9000 quality assurance series of quality system standards. These standards have been recognized, and are in use, in over 90 countries including the United Kingdom, the European Community, the U.S., Asia and Australia, and are now the most popular quality standard series in use.

TÜV SÜD America Inc.

TÜV®

CASE STUDY: Jabil Circuit, Inc. Jabil Circuit de Mexico - Guadalajara



America

Progressive companies, such as Jabil Circuit de Mexico, Guadalajara, are finding the ISO 9001 process can offer real strategic value, especially if it is aligned with corporate goals and objectives.

About ISO 14001

ISO 14001 is an internationally recognized environmental management system standard that provides a highly effective, globally accepted framework for establishing and continually improving applicable management system processes.

Effective ISO 14001 implementation should bring with it both reductions in environmental risk and environmental costs. Achieving this voluntary registration should further improve regulatory relations, and demonstrate to customers and to your community that your company is truly environmentally aware.

“The strongest differentiators between TÜV SÜD America versus other Registrars was their knowledge, flexibility and ability to see beyond an EMS approach. TÜV’s philosophy was in line with our own, which is to drive excellence.”

-Mr. Hugo Cervera,
Quality Assurance Manager,
Jabil Circuit de Mexico

About ISO 13485

ISO 13485 is the standard specific to medical devices. The new stand-alone standard is based upon a process approach, which adopts the use of quality management principles. The new standard also places a greater emphasis on aligning the processes of an organization, maintaining an effective quality system and consistently meeting customer requirements.

The Outcome:

Jabil Circuit de Mexico’s Guadalajara’s plant facility has been certified to ISO since 1997. In March 2005, TÜV SÜD America recertified Jabil Circuit de Mexico’s Guadalajara facility to ISO 9001 and ISO 14001, and they also became ISO 13485-certified. These certifications are a testament to Jabil Circuit’s international and regulatory standards for quality management, environmental, and health and safety requirements, which ensures the highest level of compliance for all industry sectors serviced at Jabil manufacturing sites worldwide.



About Jabil Circuit, Inc.

Jabil Circuit, Inc. (NYSE, JBL), www.jabil.com, is a global leader in the Electronic Manufacturing Services (EMS) industry, offering innovative manufacturing and supply chain solutions to many of the world’s leading electronics and technology companies across a broad range of industries. With more than 59 design, manufacturing, and repair facilities in 22 countries worldwide, Jabil believes continuous improvement is fundamental to customer satisfaction, which, in turn, fuels growth and competitive position.

Jabil actively investigates new strategies and quality concepts for evaluation and inclusion into Jabil’s standard quality processes and tools. Standardization of Jabil’s core processes and methodologies, combined with lean manufacturing, promotes total employee involvement and excellence in manufacturing. This standardization drives their excellence in manufacturing and execution.

About TÜV SÜD America Inc.

TÜV SÜD America Inc. offers a wide range of services through the globally recognized brand names of TÜV Product Service, Management Service and Industry Service. Headquartered in Peabody, MA, the organization maintains a full-time audit staff in over a dozen locations throughout North America and provides management system certification services to ISO 9001, ISO 14001, AS9100, ISO 13485 and more. TÜV SÜD is a leading EU Notified Body for the Medical Devices, Active Implantable Medical Devices and In Vitro Diagnostic Directives. Additional services include CE Marking assistance, mechanical/electrical product safety, electromagnetic compatibility (EMC), NRTL and SCC certification.

TÜV SÜD America Inc.

10 Centennial Drive • Peabody, MA 01960 • 1.800.TUV.0123